

JOB DESCRIPTION - LEAD RESEARCHER

Job Title: Lead Researcher

Department: Campaigns

Location: This position can be filled remotely.

Job Purpose:

The role will act as the Lead Researcher to oversee the research phase of the Inclusive Finance Diagnostic Tool. The postholder will be responsible for conducting the literature review, co-ordinating and designing polls, surveys and focus groups, producing a written report and working in partnership with a team of research/data analysts.

As the Lead Researcher you may be involved in the recruitment of some of the wider research team

Role and Responsibilities:

Project Delivery

1. Conduct literature review relating to financial inclusion with a focus of protection products.
2. Engage with external suppliers such as polling organisations.
3. Develop questions for surveys, focus groups and polls.
4. Analyse results to produce a written report.

Corporate Responsibilities

- a) Assisting with the delivery of business and corporate plans for your area;
- b) Supporting continuous improvement in your own areas of responsibility;
- c) Taking a proactive approach to risk management, ensuring any risks and issues identified are addressed and reported and, where appropriate, escalated;
- d) Ensuring value for money and quality outcomes are achieved in all activities;
- e) Being fully aware of and compliant with Inclusive Boards' policies and procedures relevant to your own area of responsibilities and to corporate policies and procedures including the Staff Handbook, GDPR & Privacy Policies;
- f) To use PeopleHR to maintain attendance and other company records including appraisals and personal development documents;
- g) Performing any other reasonable duties as directed by line management. This list should not be regarded as exhaustive and the post holder will be expected to deliver other duties relevant and appropriate to this post.

PERSON SPECIFICATION

Skills/competences:

Essential

- Methodical and high levels of accuracy and attention to detail.
- High levels of literacy with the ability to produce high quality written work.
- Excellent written and oral communication skills, and the ability to communicate clearly and effectively and appropriately to various audiences.
- Competent with Google Workspace
- Calm and professional manner, can use your own initiative.
- Tact and discretion for dealing with confidential information.
- High levels of integrity, resilient and flexible.
- Ability to build effective working relationships with internal and external stakeholders.
- Strong organizational skills, proactive and able to think ahead, quick learner.
- Collaborative worker and team player.

Desired

- Logical thinker, problem solver and analytical skills.

Knowledge:

Essential:

- Project based research - how to conduct a literature review, write a methodology and producing written reports.

Desired:

- Knowledge of financial industry and protection products such as insurances.
- Knowledge and understanding of equality and diversity practices.
- Knowledge of using data-sets to develop scoring algorithms.

Previous Experience:

Essential:

- Research and report writing in a professional capacity.
- Working within multidisciplinary projects / teams.
- Experience of dealing with enquiries using a range of communication methods e.g. emails, telephone, structured letters.

Desired:

- Experience of dealing with confidential information.
- Experience of working on multi-strand projects.
- Leading a small team.
- Experience of using research to produce a diagnostic tool.

Special Attributes:

Exceptional multi-tasker, flexible and adaptable.

Additional

You may be required to evidence the essential criteria in your application, and if successful, at an interview. Additionally, you may also be required to complete online tests, exercises, scenarios and/or psychometric testing. Details of this will be provided if you are successfully shortlisted for an interview.

If you wish to apply please supply the following:

- A detailed CV setting out your career history, with responsibilities and achievements.
- A covering letter (maximum two sides) highlighting your suitability for the role and how you meet the person specification. **Please note that the covering letter is an important part of your application and will be assessed as part of your full application.**

Please send the above requested information with the subject line “Lead Researcher” to

appointments@inclusiveboards.co.uk no later than 23:59 on Wednesday 20th January 2021. Please note that we will be assessing applications on a rolling basis and the position may be filled prior to the closing date at which point this advert will be removed.

Should you chose to apply, as part of Inclusive Boards' continuing efforts to promote diversity, please fill out our [DIVERSITY MONITORING FORM](#).

If you would like to discuss this role informally before applying you can contact Katie on 07921 474 967 or email Katie.p@inclusiveboards.co.uk